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Access DB# 96478

## SEARCH REQUEST FORM

## Scientific and Technical Information Center

Requester's Full Name: MARK FADOK Examiner #: 78738 Date: 6-12-03  
 Art Unit: 3625 Phone Number: 30625-4252 Serial Number: 09/629262  
 Mail Box and Bldg/Room Location: 7B27 Results Format Preferred (circle): PAPER DISK E-MAIL

If more than one search is submitted, please prioritize searches in order of need.

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: MONITOR AND FACILITY FOR DISPLAYING CUSTOMER ACTIVITY AND VALUE  
 Inventors (please provide full names): DAVID MILLER

Earliest Priority Filing Date: 7-31-00

\*For Sequence Searches Only\* Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

PLS: search the enclosed claims for  
 ALL FEATURES. PAY PARTICULAR ATTENTION TO  
Feature  
 "increasing the numeric value associated with  
 the recovery indicator over time according  
 to recent activity by each customer"

Enclosed is new set of annual claims.

Drawings, As, 07/07/01

3 Best Available Copy

STAFF USE ONLY		Type of Search	Vendors and cost where applicable
Searcher:		NA Sequence (#)	STN
Searcher Phone #:		AA Sequence (#)	Dialog
Searcher Location:		Structure (#)	Questel/Orbit
Date Searcher Picked Up:		Bibliographic	Dr. Link
Date Completed:		Litigation	Lexis/Nexis
Searcher Prep & Review Time:		Fulltext	Sequence Systems
Clerical Prep Time:		Patent Family	WWW/Internet
Online Time:		Other	Other (specify)